

CORPORATE QUALITY POLICY STATEMENT**July, 2024**

DPSS Cabling Services are proud to have achieved over 25 years service within the Rail and Commercial Industry. Having gained experience in and can provide the following specialist products and services relating to:-

Design Solutions**Site Surveys and reports****Installation of all Cables****Duct Routes****Electrical Systems****Communications Systems****Installation of Equipment including PA, CCTV, CIS, Help Points, Radio & Information****Display Units****Removal of Redundant Cables & Equipment****Tag & Trace**

It is the policy of DPSS Cabling Services to execute all contractual obligations and commitments with integrity and efficiency, to fully comply with the applicable statutory and regulatory requirements and the requirements agreed with our customers and to continually strive to exceed their expectations.

Our aim is to add value to the company and to our customers by implementing a Quality Management System that conforms with BS EN ISO 9001:2015 at all levels and functions of the business the Management Team will ensure:

- Continually looking for opportunities to improve our service to customers by monitoring, measuring and analysing to highlight risks and opportunities for improvement.
- A Management System that is effectively implemented, communicated and reviewed for ongoing suitability.
- That a systematic risk-based approach to the planning, control and achievement of specified work standards is in place and that our customer needs are fully understood.
- Quality objectives and KPI's are established and are monitored to ensure ongoing improvement
- All personnel within the company are aware of our commitment to Quality workmanship throughout all aspects by undertaking one or more of the following:-

Training
Information
Instruction
Supervision
Best practice sharing

- Encourage and trend analyse customer feed back for continual improvement



D. A. Oates
Managing Director