
CORPORATE QUALITY POLICY STATEMENT**January 2017**

DPSS Cabling Services are proud to have achieved over 25 years service within the Rail and Commercial Industry. Having gained experience in and can provide the following specialist cabling solutions within the Rail and Commercial Industry:-

Design Solutions**Surveys (Track & Station)****Installation of all Cables****Duct Routes****Electrical Systems****Communications****Installation of Equipment including PA, CCTV, CIS, Help Points, Radio & Information****Display Units****Removal of Redundant Cables & Equipment****Tag & Trace**

It is the policy of DPSS Cabling Services to execute all contractual obligations and commitments with integrity and efficiency, to fully comply with the applicable statutory and regulatory requirements and the requirements agreed with our customers and to continually strive to exceed their expectations.

Our aim is to add value to the company and to our customers by:-

- DPSS have implemented a Quality Management System that complies with BS EN ISO 9001:2008 at all levels of Project Control and Implementation, the Management Team will in force. DPSS are currently transitioning to 9001:2015.
- Continually looking for opportunities to improve our service to customers by monitoring, measuring and analysing to eliminate, failures, defects and errors.
- A Management System that is effectively implemented, monitored and measured for effectiveness.
- That a systematic approach to the planning, control and achievement of specified work standards is in place and that our customer needs are fully understood.
- Quality objectives and KPI's are established and are monitored to ensure they are achieved.
- Select contractors and suppliers who are committed and have a Quality Management System in place equal to DPSS.
- All levels of personnel within the company are aware of our commitment to Quality workmanship throughout all aspects by undertaking one or more of the following:-
 - Training
 - Information
 - Instruction
 - Supervision
 - Sharing information
- Encourage feed back from the customer.

D. A. Oates
Managing Director

